

Oklahoma Telephone and Telegraph, Inc.  
***LIFELINE SERVICE AND LINK-UP PROGRAM  
AND UNIVERSAL SERVICES***

The Federal Communications Commission and the Oklahoma Corporation Commission have established two programs to make basic telephone service more affordable to eligible customers. **Lifeline Service** is a program designed to make basic telephone service available at reduced rates to eligible residential customers. Customer's eligibility to receive the discount must be renewed annually. **Link-Up** is a program designed to offer eligible residential customers a reduction in installation charges for telephone service

***Who Qualifies?***

To be eligible you must live on former tribal land and participate in at least one of the following programs:

- \* Food Stamps
- \* Temporary Assistance for Needy Families (TANF)
- \* Supplemental Security Income (SSI)
- \* Medical Assistance (Medicaid/SoonerCare)
- \* Vocational Rehabilitation (including aid to the hearing impaired)
- \* Oklahoma Sales Tax Relief
- \* Federal Public Housing Assistance
- \* Low Income Home Energy Assistance Program
- \* Bureau of Indian Affairs general assistance
- \* Temporary Assistance for Needy Families (TANF) tribally-administered block grant programs
- \* Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
- \* National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals)

Unlimited local calling is as little as \$1.00 a month excluding applicable taxes, surcharges and fees. Lifeline customers can also subscribe to optional services at the same rate offered to other customers.

***What Universal Services are available to all customers?*** Universal Services are offered to all customers of Oklahoma Telephone and Telegraph, Inc. Universal Services available include:

Voice grade access to the public switched network  
Local usage  
Dual tone multi-frequency signaling or its functional equivalent  
Single-party service or its functional equivalent  
Access to emergency services  
Access to operator services  
Access to interexchange services  
Access to directory assistance  
Toll limitation for qualifying low-income consumers

***How do Telephone Customers and Applicants for Telephone Service Apply for Lifeline and Link-Up Program?*** Customers may request self-enrollment forms from the business office.

***How to Apply for Telephone Service?*** If you do not have telephone service and wish to obtain telephone service and you are in the Oklahoma Telephone and Telegraph, Inc. serving areas, or if you have telephone service and you move and you qualify for the Link-Up Program and you are in the Oklahoma Telephone and Telegraph, Inc. serving areas please call business our office number 918-656-3233 and we will be glad to assist you.